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Thirty Years of Communication Experience in Private Line and Switching

Present Position: AT&T Retiree

Military Service: U.S. Air Force 1968-1972
Honorably Discharged, Veteran of the Vietnam Era

2001 To 10/2004: AT&T 5ESS SME Virtual Switch Group performing the following functions. Technical support for technicians and other departments; Act on ROP Reports; Create Technical Documents Troubleshoot Switch Problems; New Feature Test and Acceptance; Switch Project- Test and Acceptance; Proactively Monitor Trouble Tickets and Support Generic Upgrades.

10/1999 to 11/30/2001: AT&T Operations Supervisor with Local Network Services. Responsible for the overall operation and daily responsibilities of the 5ESS and DMS500 switches in Florida.

12/1998 to 10/1999: AT&T Resource Supervisor at Ft. Lauderdale. Responsibilities include a two fold operation. First, responsibility over all aspects of the Central Office including 4ESS Switching; Facilities; Power and Building Maintenance and the Central Office Personnel. Second, the responsibility over five hundred miles of Outside Plant Cable including the Personnel, Regeneration huts and POP buildings on the cable route.

11-1987 to 12/1998: AT&T Communications Technician: Responsible for the operation of the Ft. Lauderdale Central Office. Duties include all aspects of 4ESS; Facility; Power and Building Maintenance. 4ESS includes installation and maintenance of the switch; Generic changes; etc.. Facilities include Light guide 1.7 and NGLN; Echo Cancellers; DDM1000's; DDM2000's; OC3; OC12; OC48; DACS 1,2,3 &4 and Alcatel 3/1; WorldNet Equip.; etc.; Fiber optic cable repair and maintenance and all aspects of provisioning. Power includes Lineage controllers and rectifiers; 415 Power Plant; Switchgear and Diesel engines and all other aspects of power. Building Maintenance includes Air Conditioning chillers; air handlers; cooling towers; pumps; etc.; and all aspects of building infrastructure.

06/1983 to 11/1987: AT&T Information Systems: System Technician: Responsible for installation, repair and sales of AT&T data premises and network products.

01/1977 to 06/1983: Southwestern Bell: Exchange Repair Technician, Special Services: Responsible for the installation and repair of special services analog and digital data lines, modems and multiplexes. Coordinated resolution of chronic service problems in the field to meet customer needs.

03/26/73 to 01/1977: New Jersey Bell: Was responsible to deliver important documents on time.